

The online platform for specialist personal lines insurance

Frequently asked questions:

What is BrokerPal?

BrokerPal is a new platform delivered to you by UK General Insurance which gives brokers access to award winning niche and specialist products. The platform has been designed and developed in-house by an expert team who understand both insurance and technology to ensure brokers get the best possible online trading experience.

What products are available on BrokerPal?

Products currently available on BrokerPal are GAP, MOT, Tyre & Alloy, Scratch & Dent and Gadget.

We plan to add new product regularly and welcome your feedback on what is most valuable to you. You can suggest new products to us at any time by contacting us at sayhello@brokerpal.co.uk

How do I access BrokerPal?

Let us know you're interested in using the platform by emailing **sayhello@brokerpal.co.uk** or calling us on **0333 400 9950** and we'll send across the agency application and ToBA forms to you straight away. Once these are completed, you will be send your login details so you can get started.

Are commissions flexible?

Yes, brokers can flex their commissions easily within the platform.

Does the system issue documentation?

BrokerPal is a full lifecycle system and deals with all documentation, cancelations and renewals.

Who do I contact to find out more?

To find out more about BrokerPal and to be added to our distribution list contact us at **sayhello@brokerpal.co.uk**



